



The Scottish
Government
Riaghaktas na h - Alba



Free information events

Changes to the Charter

The latest version of the Scottish Social Housing Charter has now been published by the Scottish Government following a review and consultation and has taken effect from April 1.

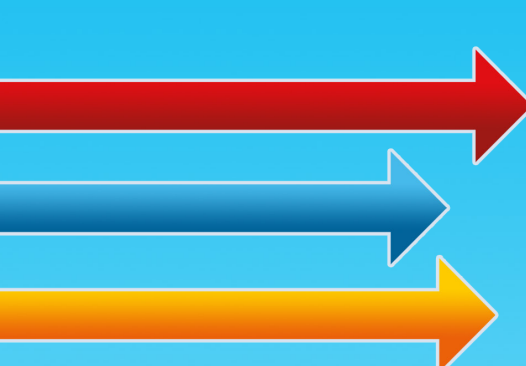
The Charter was introduced as part of the Housing (Scotland) Act 2010 and was developed to set out the standards and outcomes that all social landlords should be achieving when performing their housing activities.

The **Tenants Information Service (TIS)** and **TPAS Scotland** are holding a series of free information events, funded by the Scottish Government, aimed at **tenants and landlords** to look at the changes that have been made to the Charter.

The events will also showcase a variety of case studies and partnership initiatives that tenants and landlords across the country are taking to scrutinise performance against the Charter, meet the Charter outcomes, and deliver high quality housing services and standards.

Can't attend the information events? Get in touch to find out how TIS and TPAS can bring these events direct to your local area.





The success of the Charter has been recognised both here and internationally as key to improving the standard of services and is recognised good practice in tenant engagement and service delivery.

Kevin Stewart MSP
Minister for Local Government and Housing

Free information events

Dates and Venues

Spaces are limited – book early to guarantee your place. Contact TIS or TPAS for the event you would like to attend. All seminars include lunch and refreshments.

Date & Time	Location	Venue	Book with
Wed 17th May 10.00am - 1.00pm	Stirling	The Golden Lion Hotel <i>8-10 King Street, FK8 1BD</i>	TIS
Fri 19th May 10.00am - 1.00pm	Edinburgh	Norton Park Conference Centre <i>57 Albion Road, EH7 5QY</i>	TIS
Wed 24th May 10.00am - 1.00pm	Glasgow	The Teacher Building <i>14 St Enoch Square, G1 4DB</i>	TPAS Scotland
Wed 31st May 10.00am - 1.00pm	Aberdeen	Town and County Hall <i>Broad Street, AB10 1AH</i>	TIS
Wed 7th June 10.00am - 1.00pm	Dumfries	Loreburn Housing Association <i>27 Moffat Rd, DG1 1NN</i>	TPAS Scotland
Thurs 15th June 10.00am - 1.00pm	Inverness	Glen Moriston Townhouse <i>20 Ness Bank, IV2 4SF</i>	TPAS Scotland

To book your free information event with:

TIS please telephone **0141 248 1242** or alternatively you can email **info@tis.org.uk**

TPAS Scotland please telephone **0141 552 3633** or alternatively you can email **enquiries@tpasscotland.org.uk**